

Flex-Pro Takes Their Business To The Next Level With ISO9001: 2008/ AS9100 Revision C Certification With The Help of Consulting Firm BMSC



Flex-Pro was founded in 2013. The company manufactures highly complex precision machine components for diverse industries, including; Aerospace, Defense, Medical, Automotive, Industrial and Commercial. Flex-Pro recognizes that growth and success is predicated on overall customer satisfaction. Tommy Le and his team have cultivated a corporate culture that will provide their customers with on-time delivery of products that consistently comply with all standards, specification and requirements. Employees throughout the company are empowered and motivated to maintain a level of performance that is unparalleled in our industry.

Flex-Pro continuously invests in their equipment, in growing their team and in expanding opportunities for their employees. The company invests in the state of the art, durable equipment to remain competitive in the industry and better serve various customer demands.

Flex-Pro is just now celebrating 2 years in business, and it has expanded from 1 bay to 2 bays. The initial 3 machines purchased by Tommy Le to start the business have been supplemented with 4 additional machines, bringing the total to 7. The company is staffed with nearly a dozen employees and operates 2 shifts.

“Our growth allowed us to take the next step in our business”, Tommy says, “Building long-term relationships is our strategy to success. We utilize Flex-Pro’s professional team and broad range of equipment, continuous training and technology upgrades to produce high quality products that satisfy all customer needs.” He continued, “ISO 9001: 2008/AS9100 Revision C certification will be just one more guarantee to our customers and since we’re achieved this, we want to expand our business to support more companies that appreciate the value of certification.”

Kim Carpenter, who previously worked with Tommy Le and his team, says, “Flex-Pro has a team of highly skilled and experienced employees who are dedicated to quality and customer satisfaction.” Kim also says “At Flex-Pro it is where the possible is done right away and the impossible just takes a little longer.”

Tommy Le says “Let our quality team increase your profit margin by allowing us to manage your machine components from short run prototype parts to long run production. Our dedicated team takes pride in their work. Our goal is complete customer satisfaction”. Contact Flex-Pro, an ISO 9001: 2008/ AS9100 Rev. C Certified minority-owned business. You can reach them at 623-466-6866 or visit their website at FlexProAZ.com

Tommy Le asked several machine shops for a recommendation on a consulting firm to help them to achieve ISO9001: 2008/AS9100 Revision C. certification. He says that several of his colleagues in the industry recommended Bretta Kelly, owner of BMSC. Tommy says that BMSC was priced competitively, and BMSC also has a knowledgeable and experienced team. He elaborates, “The decision to go with BMSC was just the obvious choice.”

This past March, Flex-Pro certified successfully to ISO 9001: 2008/ AS9100 Revision C, and they didn’t just pass—they had 0 findings on their audit. Tommy Le says, “Bretta and her team member Debbie Hart were outstanding. Their knowledge of the certification process is superior, and they were enjoyable to work with.” He continued, “We really appreciated that BMSC scheduled an internal audit prior to the official audit.”

Since the team at Flex-Pro is expert at machining and not so much at ISO implementation, they made the decision to purchase BMSC’s most comprehensive package, and this enables them to have BMSC conduct internal audits on a regular basis. To learn more about BMSC and how they can help you to take your business to the next level, contact them at 602-445-9400 or visit BusinessMSC.com

